zetta CONNECT

Greycoat Stores

10 Greycoat Place, SW1P 1SB

Connectivity Guide

www.zettaconnect.co.uk

Connectivity Infrastructure

The landlord has undertaken a significant program of work to provide best in class fibre connectivity infrastructure into Greycoat Stores.

The building benefits from a diverse fibre backbone, offering rapid connectivity deployment to tenants throughout the building. The backbone is based on a blown fibre tubing system using single-mode fibre. This is installed via both comms risers, extending from the landlord's basement comms area to the top of the building.

All fibre infrastructure managed by Zetta Connect is open access, meaning all carriers and internet service providers (ISPs) are able to utilise the infrastructure. We maintain total provider neutrality so that service choice is unrestricted, and we are able to offer unfettered advice and recommendations.

No wayleave or legal fees are required to use this landlord infrastructure, provided the chosen carrier is connected to the backbone, significantly reducing start-up time and cost.

Carriers marked in the table below as on-net have a physical presence in the building, with fibre delivered via one or more entry points. Carriers also identified as active have an established connection to the backbone, meaning no wayleave is required to access services from them, via the backbone.

Active carriers are able to provision services with a vastly reduced lead time, typically circa 10 working days.

Where carriers are not yet connected to the backbone, a one-off bi-party wayleave is required between carrier and landlord to cover the initial fibre backbone connection.

Available Carriers
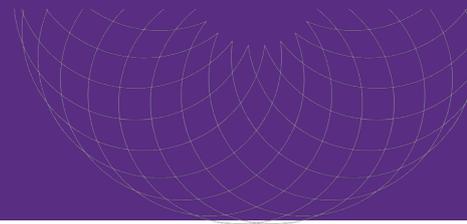
Carrier	Status	Capabilities
colt	Active	•Fibre delivered via a single entry point. •Capable of supporting speeds up to 10Gbps. •4-hour SLA fault resolution.
openreach	On-net	•Fibre delivered via a single entry point. •Capable of supporting speeds up to 10Gbps. •End of Next Business Day SLA fault resolution.
verizon✓	On-net	Fibre delivered via a single entry point
Virgin media	On-net	Fibre delivered via a single entry point

Fibre Backbone
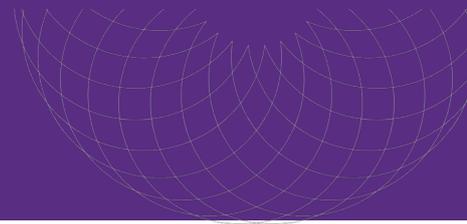
A fibre backbone provides resilient, Landlord owned, open access, fibre throughout the property.

Services are handed off by carriers within a Landlord comms room, and then transmitted to the riser of an occupier's demise via the fibre backbone, where the occupier connects from the backbone to their networking equipment.

This solution eradicates the requirement for carriers to install new cabling through the building for each new service they provision, avoiding the expensive and protracted procedure of wayleave agreements.

Fibre is pre-terminated to all floors (G-7) via one riser, and G-5 via the second riser, being presented in an enclosure within both risers. Each termination can deliver 6 or more concurrent fibre internet services.

7

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Contact Us
+44 (0)20 3947 6590

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info@zettaconnect.co.uk
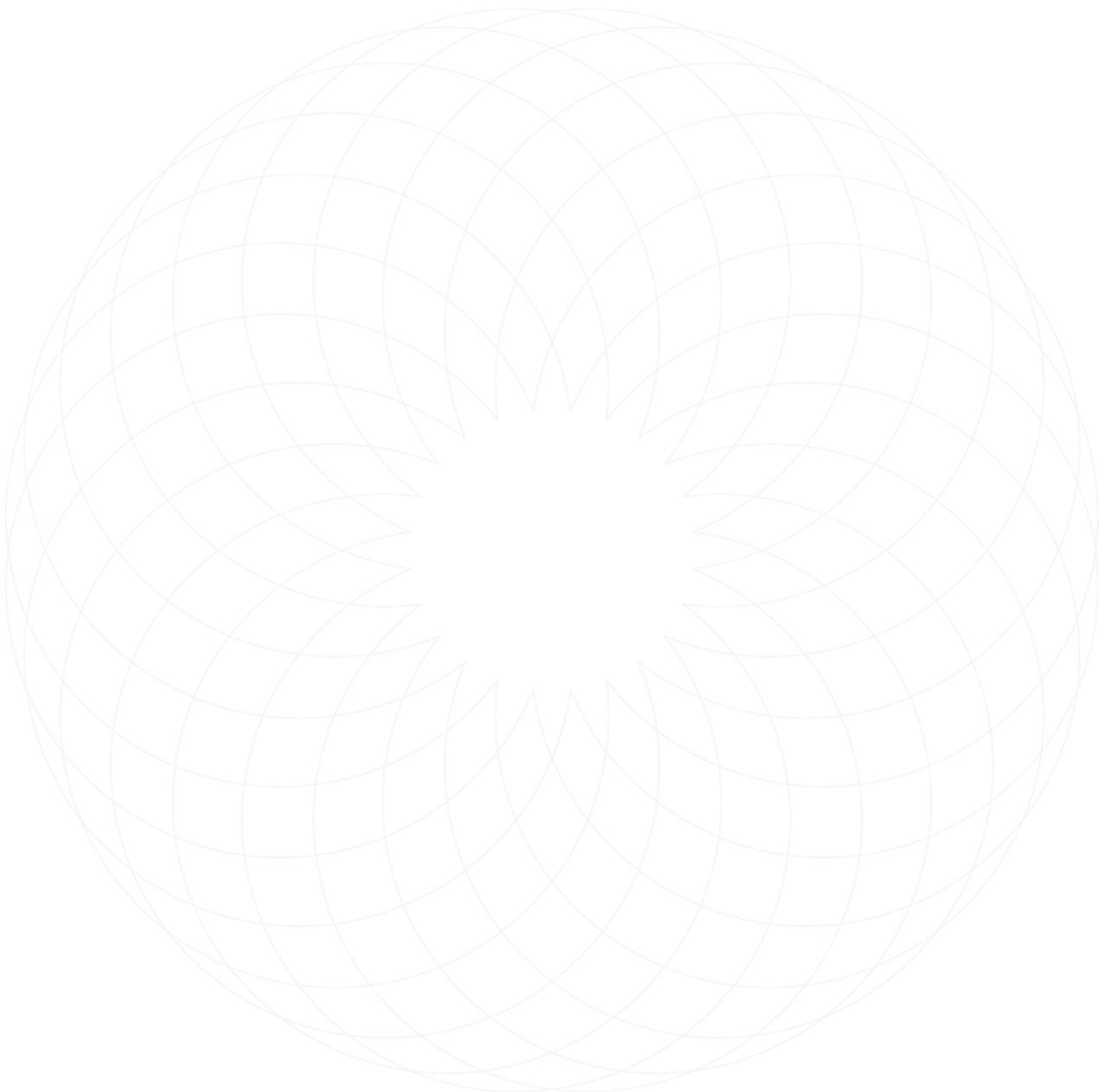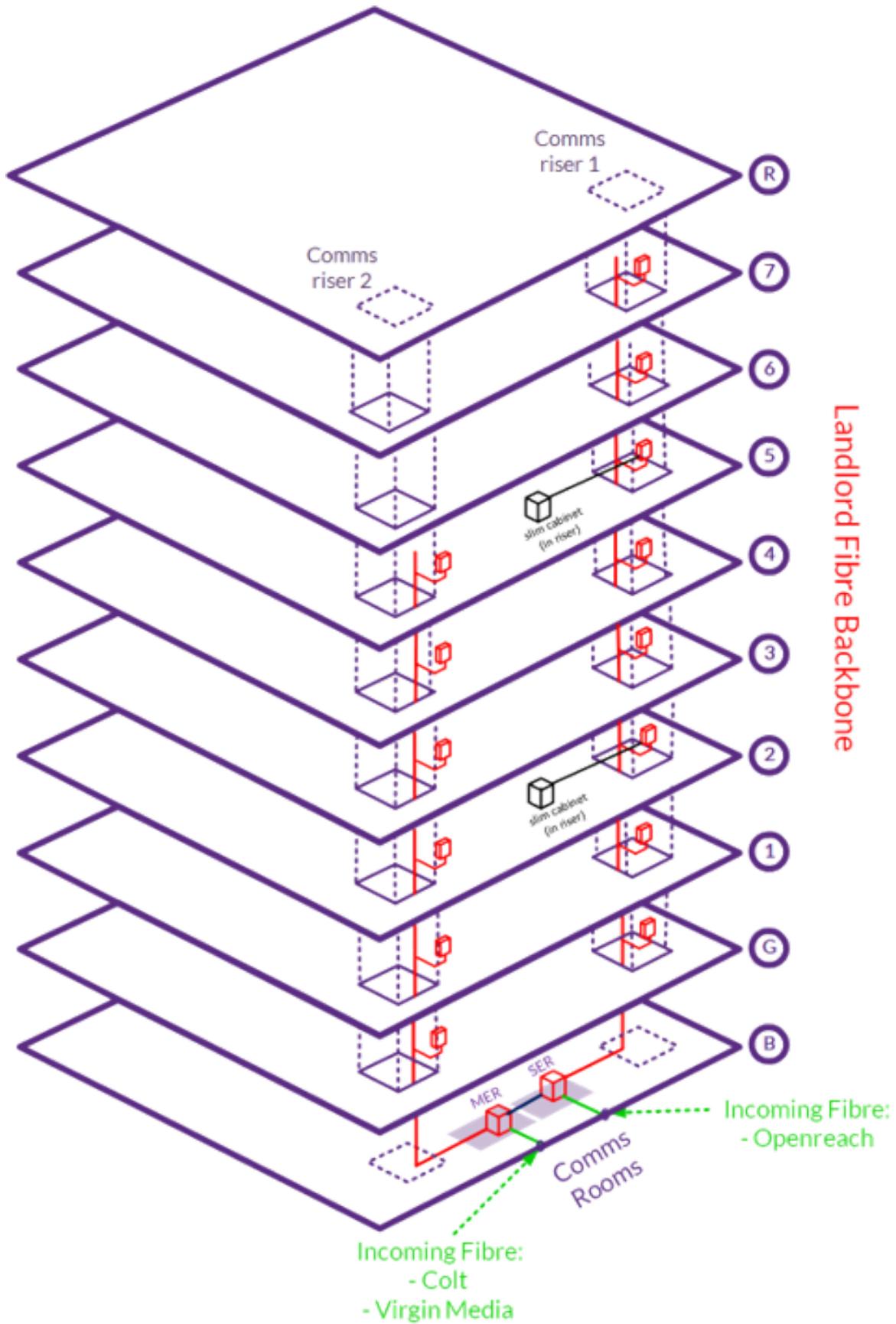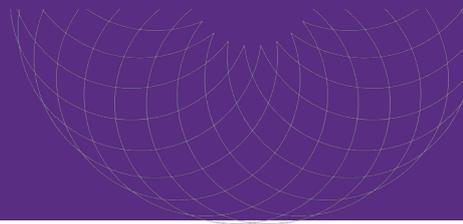
How to Get Connected

Please Contact <u>info@ZettaConnect.co.uk</u> for further information on how to get connected at Greycoat Stores.

Please contact the Zetta Connect team to discuss your telecoms requirements – we can advise of on-net carrier equipment, expected lead times, and answer any questions you may have regarding the Building's connectivity.

When placing an order with your chosen service provider, the service must be marked for delivery to the Landlord's telecoms room. Please inform the Zetta team of carrier attendance to allow supervised access to be arrange. We recommend that Zetta's details are supplied to the provider as point of contact for building access, and to ensure hand-off compatibility.

Please ensure your carrier will deliver the service with single-mode LC/UPC fibre hand-off - This will ensure direct compatibility with the fibre backbone. If the service provider is supplying a managed router, this should be installed in your on-floor comms rack.

Following carrier installation, Zetta will perform a cross-connect and transmission loss test once the carrier has completed their install. A one-off £500 cross-connect fee is payable per service cross-connected.

To physically connect to the fibre backbone, a fibre longline is required. This links the backbone termination enclosure to your on-floor comms cabinet location. Zetta will provide a recommended technical specification for the longline, and can assist with supply and installation of this, at an additional cost, if required.

Helpdesk

Visit our support page at <u>zettaconnect.co.uk/support</u> to log a ticket

Alternatively, please send an email to <u>support@zetta.odoo.com</u>

Contact Us
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Contact us

Please contact the team at Zetta Connect to arrange site access for any carrier or ISP visits

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